











Strategy|EXAMPLES

-  We plan to improve our customer service this year by: greeting each student with, **"Hi, how may I help you today?"** and a **smile** for all.
-  We plan to improve our customer service this year by: ending each transaction by saying **"Thank you, have a nice day."**
-  We plan to market our program this year by: making sure that the menu board is filled out daily in a **creative** manner.
-  We plan to market our program this year by: having students **sample** new menu items.
-  We plan to improve our accountability this year by: completing production records **accurately and on time**.
-  We plan to improve our accountability this year by: making sure that all employees take an active role in **completing** all required logs.
-  We plan to improve safety in our school this year by: **making sure** that all directives regarding the policy on proper slip-resistant footwear are followed.
-  We plan to improve safety in our school this year by: following **proper** lifting techniques.
-  We plan to improve our relationship with school staff this year by: greeting all adults with a **smile** in a warm and friendly manner.

TEAM signatures



SCHOOL FOOD SERVICE



The Best Food Service Department in the Country

Mission Statement

To provide a variety of appealing and nutritious meals, in a safe and effective manner, with the purpose of encouraging healthy choices and supporting student performance

Values

Passion, Quality, Respect





School Food Service **TEAM** strategy

We, the Food Service team at _____
(school)

Select One:



- Plan to **improve our customer service** this year by...
- Plan to **market our program** this year by...
- Plan to **improve our accountability** this year by...
- Plan to **improve safety in our school** this year by...
- Plan to **improve our relationship with school staff** this year by...



T a k e T h e P l e d g e FY 2015

I _____
(Field Specialist)

have read and agree to support the Food Service team at

_____ (school)
with their strategy.

Contributing to the **Success** of Every Student
The Best School Food Service Department in the Country

Kids First

